

From: Blackburn, Julia
Sent: Wednesday, March 26, 2014 7:52 AM
To: Jonathan Altschuler
Subject: RE: Timeline of events

According to Dr. Katzen, the name of the physician sounded like Arduous.

From: Jonathan Altschuler
Sent: Tuesday, March 25, 2014 6:11 PM
To: Blackburn, Julia
Subject: Fwd: Timeline of events

Sent from my iPhone

Begin forwarded message:

From: "Seides, Stuart F" <Stuart.F.Seides@Medstar.net>
Date: March 25, 2014 at 2:19:00 PM EDT
To: Jon Altschuler <joncathjoc@aol.com>
Subject: RE: Timeline of events

Just FYI, our MOU with the State (MIEMSS) specifically precludes us from refusing emergency transfers from freestanding CCLs on the basis of patient's ability-to-pay.

(Good for you to know and I have already re-alerted our staff to this fact.)

See what further details you can dig up.

Thanks,
Stu.

Stuart F. Seides, MD

From: Jon Altschuler [<mailto:joncathjoc@aol.com>]
Sent: Tuesday, March 25, 2014 2:14 PM
To: Seides, Stuart F
Subject: Fwd: Timeline of events

Here is a narrative from the staff, trying to get more details. Thanks for your help
JAA

Sent from my iPhone

Begin forwarded message:

From: "Blackburn, Julia" <jblackburn@aahs.org>
Date: March 25, 2014 at 2:08:19 PM EDT
To: Jonathan Altschuler <jaltschuler@heartcapc.com>
Subject: Timeline of events

Dr. Altschuler,

As I promised, here is the timeline as I know it. The staff came to me about 1615 and from there I've indicated what I know.

The phone numbers that were given to Dr. Katzen to contact

202-877-9673

202-877-5284

When I walked into the cath lab, the pt was already taken to the minor treatment room to be monitored, the next pt was prepped and Dr. Katzen was on hold waiting to talk to someone about the fact that there was a delay because the pt [REDACTED] was a self pay.

The initial call was placed to WHC at 3:21p

Dr. Gallino accepted the pt and the AAMC staff were told a chopper was on the way.

We received a call from Janine to wait until we heard from her

We then received word that Deborah said no the pt was not to be transferred and no helicopter was coming

Then again yes, then no from a physician, Dr.(trying to find out from Dr. Katzen)

Approx 4pm, Scott handed me the phone to be on hold as he had cases.

Around 1615, Tatiana came back on the line.

Indicated she was trying to contact someone who could speak about the financial part of things.

I then introduced myself and indicated we did have a contract with the hosp to accept emergency transfers and to explain the reason that this was being denied.

Tatiana indicated they were not refusing the pt but that financial issues needed to be addressed.

She spoke to Catherine Haley and indicated she would give her my cell number to call-no response received.

Approx 1635, we heard the helicopter, and called the CCL at WHC at that time. We found out they were expecting the pt.

We gave report and the pt left at 1655.

This was just extremely stressful to Dr. Katzen and we are very perplexed as to the reasons this occurred.

Thank you for looking into this for us.

Sincerely

Julie

Julia Blackburn, MSN, RN, NE-BC

Director Cardiac Cath Lab/Interventional Radiology

Procedural Care Unit

Anne Arundel Medical Center

Annapolis, MD

443-223-2750